PASSENGER Transport

THE SOURCE FOR PUBLIC TRANSPORTATION NEWS AND ANALYSIS

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Photo by Mitchell Wood

APTA Welcomes Trump's Call for Investment In Infrastructure

IN HIS STATE OF the Union Address, President Trump called for both political parties "to unite for a great rebuilding of America's crumbling infrastructure."

APTA President and CEO Paul P. Skoutelas said the association and its 1,500 members look forward to working with the administration and Congress to invest in the nation's infrastructure, including public transportation. He noted, "Increased investment in public transportation infrastructure will help build stronger communities. Every dollar invested in public transportation generates approximately $4 in economic returns."

Skoutelas also cited a joint poll from APTA and the American Road and Transportation Builders Association—conducted before the speech—showing that 90 percent of Americans support increased investment in our national infrastructure and calling on the Democratic leadership and President Trump to work together this year to pass legislation to that extent.

"Americans know that investing in projects that improve public transportation and our highways, waterways and bridges will improve their quality of life and help grow their communities for decades to come," he said. "Americans are united in their support for infrastructure investment because they recognize the great need—a backlog of more than $90 billion to bring the nation's public transportation systems up to a state of good repair. The message is loud and clear: Invest in rebuilding America now."

APTA AMERICAN PUBLIC TRANSPORTATION ASSOCIATION

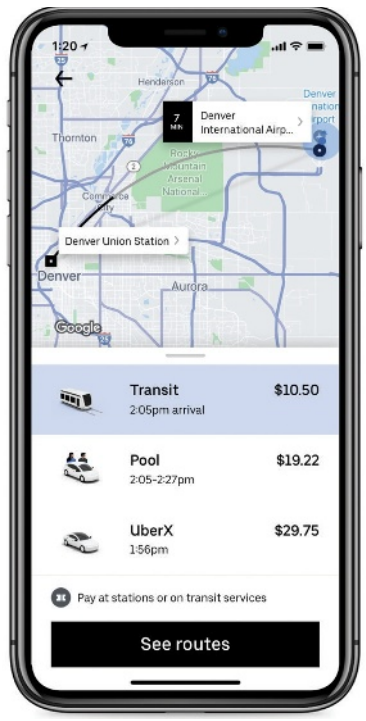
RTD, Uber Make Worldwide History with Partnership

ON JAN. 31, the Regional Transportation District (RTD) in Denver entered into a historic partnership with Uber, becoming the first public transit agency in the world whose routes appear within the Uber app.

After riders enter a destination in the app, they see "Transit" as an option in the product selector. Upon selecting that option, they will see available routes, real-time schedules and walking directions to and from public transit stations.

RTD Chief Executive Officer Dave Genova said his system is uniquely positioned to be the regional mobility integrator for metropolitan Denver.

"Our customers want their trips to be as seamless as possible, and a collaboration like this allows them to plan for travel from end to end, including additional first-mile and last-mile options," he said. "RTD is pleased to work with Uber as we present riders with additional, complementary options to most efficiently reach their destination."



RTD in Denver is the first public transit system in the world whose service information is included among the options on the Uber app.

David Reich, Uber's head of transit, said, "This is Uber's first in-app integration with public transit and we're excited it's happening in Denver, thanks to our partnership with RTD. Uber shares many of the same goals as the cities we serve, and our team is committed to addressing the same challenges: reducing individual car ownership, expanding transportation access with more options and working with transit agencies to innovate."

Masabi launched mobile ticketing services for RTD in the fall of 2017 and more recently joined with Uber to implement the public transit-related software in its app. In the near future, Uber will allow RTD passengers to purchase their tickets through the app, using Masabi's Justride SDK mobile ticketing software.

Masabi Chief Executive Officer Brian Zanghi, said, "Uber paved the way for a new paradigm in urban mobility, and we're tremendously excited to power seamless connectivity between Uber's options and public transit, reducing the number of private cars on the road and enabling more on-demand transportation."

San Joaquin RTD Opens Union Transfer Station

THE SAN JOAQUIN Regional Transit District (RTD), Stockton, CA, has opened the Union Transfer Station (UTS).

"Approximately 204,000 people are projected to travel through the new Union Transfer Station on an annual basis," said RTD Chief Executive Officer Donna DeMartino. "Most of them will be riding in zero-emission all-electric buses, helping to clear the air while enabling residents to travel swiftly to jobs, school, medical services and shopping. The future is bright not only for RTD, but also for the entire community."

The new station has six bus bays and passenger amenities

Passengers disembark at San Joaquin RTD's new Union Transfer Station.

SAN JOAQUIN CONTINUED ON PAGE 4

Commentary

Mobility in the Making: Integrating Accessible Transportation

BY CHRISTIAN T. KENT
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Transit Management Consulting, LLC
Virginia Beach, VA

WE HAVE ALL HEARD the discussions of how the public transportation industry has been disrupted; how ridership has dropped all over the country; and how transportation network companies have become the mode of choice for millions of customers.

The private sector was the first to respond to this situation, substantially increasing investment in technology, and today's offerings in the marketplace for on-demand technology are plentiful. A number of public transit systems are embracing this technology and transforming themselves into "mobility integrators" who connect their customers to any number of mobility options to facilitate their travel.

Our customers with disabilities are just as interested (and just as entitled) to make use of the new on-demand services being offered, but there have been few new ideas on developing integrated mobility options for this particular constituency.

Most people immediately think of the already heavily burdened ADA paratransit service as the mode of choice for customers with disabilities, but the truth is that millions nationwide make frequent and effective use of accessible fixed-route transit. Unfortunately, because the *perceived* or *real* lack of accessible vehicles is often the greatest barrier for them to do so, many people with disabilities (particularly those who use wheeled mobility devices) are unable to use on-demand services, and this has produced litigation in a number of cities.

Meanwhile, non-emergency medical transportation (NEMT) providers are currently engaged in private or nonprofit transportation of customers with disabilities for the health and human services (HHS) sector, and they are curiously isolated from the resources used to transport the same kinds of customers served by U.S. DOT. **Furthermore, as of this writing, the federal HHS FY 2019 budget commits to making NEMT services optional, with no relief for the ensuing impact on the transit industry**. This adds a measure of urgency to an already challenging situation.

The resources needed to resolve the problem already exist: mobility software that will allow for electronic booking and payment for transit rides across multiple providers, service modes and funding streams; fleets of accessible and "inaccessible" vehicles; public, private and nonprofit paratransit and NEMT service providers; and smartphones for customers. The idea is to cause these resources to work in concert with one another to maximize options for the customer. Here are some policy recommendations to accomplish this:

1. Support public agencies becoming mobility integrators, using centralized software to coordinate transit options for their regions. If all the individual jurisdictions in a region would commit to a common software platform for access to and payment for their paratransit and NEMT offerings, the various providers in the region could plug into that larger network and bring to the table their varying fleet compositions and operating bases. Coordination of services among multiple providers will also lead to efficiencies and cost savings and use of mobile technology by providers and customers will result in better customer service and system reliability.

The disruption of our industry has presented an opportunity to reimagine how we deliver services to customers with disabilities.

2. Support continued market penetration of smartphones and access to technology for older riders, people with disabilities and low-income populations. There is a perception that the disability and low-income communities cannot or will not use mobile technology. This has been disproven in many parts of the country. While computers may not be ubiquitous among older riders and people with disabilities, cellphones have penetrated these markets.

3. Lobby Congress to incentivize and enforce interaction between HHS and DOT. Incentivize interaction between these two federal departments by allowing regions to pool their HHS and DOT funding to support regional systems; allowing them to cover each other's matching funds for grants; and making eligibility for grants in the two departments complementary. Enforce interaction between the two by bolstering the authority and role of the Interagency Transportation Coordination Council on Access and Mobility. **Oppose the HHS effort to make NEMT optional**.

4. Provide access for small transportation providers with wheelchair-accessible vehicles to obtain assistance with maintenance of their fleets. The availability of private and nonprofit specialized transportation is significant—it is just that they are scattered across many small organizations rather than consolidated in large commercial or public-sector fleets. With a coordinated approach, there is no limit to the number of entities that can contribute their much-needed accessible vehicles to the provision of regional service, and the agencies can assist with capital replacement on a regional level.

5. Leverage financial participation of healthcare providers and insurance companies. This is already happening in some communities because of the enormous cost of missed appointments due to transportation access issues. Many of these organizations are already willing to contribute toward the cost of transportation to address this problem, but additional incentives to do so would help speed along implementation.

The disruption of our industry has presented us with a unique opportunity to reimagine how we deliver services to our customers with disabilities, but we must lead the change, and it starts with bringing all of our stakeholders to the table.

"Commentary" features authoritative points of view from various sources on timely and pressing issues affecting public transportation. Statements and opinions expressed in *Passenger Transport* are those of the authors and do not necessarily reflect those of APTA. APTA would like to hear from you. If you are interested in submitting an original, thought-leader Commentary for consideration, please contact Senior Managing Editor David A. Riddy at driddy@apta.com.

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OmniRide Executive Director Bob Schneider, second from right, joins representatives of PRTC, NVTA and other area municipalities and companies at ground-breaking ceremonies for a facility in Manassas, VA.

OmniRide Breaks Ground For Manassas Facility

The Potomac and Rappahannock Transportation Commission (PRTC), Woodbridge, VA, recently broke ground on a $49.8 million facility in Manassas, VA, that will provide expanded OmniRide bus service for the region—and improved on-time service—when it opens in 2020.

Although there will be no passenger traffic to and from the new Western Bus Maintenance and Storage Facility, PRTC said, it will significantly impact riders' experiences. It will be the first time that buses serving the western part of OmniRide's service area can park in and be dispatched directly from Manassas.

"Because of bumps in the road, we've waited a long time for this to come to fruition," said Virginia Department of Rail and Public Transportation Director Jennifer Mitchell. "The completion of this facility will ensure OmniRide can continue to provide the safe and reliable commute their customers deserve." The system originally considered building a western facility 15 years ago and had to postpone a planned ground breaking in 2015 because of financial restraints.

When construction is complete, the 15-acre property will feature administrative and dispatch offices, parking for 100 buses, eight bays for routine bus maintenance and a fueling and washing area for OmniRide vehicles. The system will split its bus fleet and staff between the new facility and its existing transit center in Woodbridge.

"The OmniRide Western Maintenance and Storage Facility we're celebrating is going to be more than a building," said Martin E. Nohe, chairman of the Northern Virginia Transportation Authority (NVTA) and a Prince William County (VA) supervisor. "Upon completion of this regionally significant project impacting commuters, residents and the business community alike, OmniRide's bus capacity will expand and improve on-time performance, add more options for commuters on the I-66 corridor and reduce congestion."

Funding for the project includes $16.5 million from the NVTA, $11.6 million from Virginia DRPT and $11 million from the I-66 Express Lanes concessionaire payment.

Gannett Fleming Acquires BB&A

GANNETT FLEMING, headquartered in Harrisburg, PA, has announced its third acquisition in the past several months: Chicago-based transportation firm Bowman, Barrett & Associates Inc. (BB&A), which now operates as a business group of the new parent company.

BB&A's team has worked on transportation operations, transit and rail, structures, construction management and aviation projects across the greater Chicago area and the Midwest. In the coming year, this group will combine with the existing Gannett Fleming Chicago office.

Gannett Fleming Chairman and Chief Executive Officer Bob Scaer said, "BB&A's record of delivering excellence to their clients and nurturing a culture of innovation and entrepreneurism is in perfect alignment with our mission."

Jim Daum, former president of BB&A and now a vice president at Gannett Fleming, said, "While our name is changing, our core principles remain the same … This move will allow us to immediately offer a full suite of engineering services to our clients, combining local expertise with national resources."

Denver Launches State's First Autonomous Shuttle

Denver's Regional Transportation District (RTD) began operating Colorado's first on-road deployment of an autonomous vehicle (AV) shuttle on Jan. 29, with RTD General Manager and Chief Executive Officer Dave Genova and Denver Mayor Michael B. Hancock joining other project partners for a ribbon cutting and inaugural ride.

The free, fully electric self-driving shuttle will remain in operation for the next four to six months, carrying passengers from RTD's 61st and Peña commuter rail station to two corporate offices and to the 61st and Peña Park-n-Ride lot via four stops. Transdev will operate the vehicle for RTD, which will assess the viability of autonomous services in providing first- and last-mile connections to and from public transit.

Genova said, "RTD is pleased to participate in this groundbreaking partnership to explore how innovations in mobility are creating new and expanded opportunities for public transportation. The 61AV partnership allows us to interface directly with an autonomous vehicle demonstration and assess how this technology can be applied in a transit setting to meet the future mobility needs of the people and communities we serve."

Hancock said, "We're excited to see how driverless technology will work in Denver and to embrace new, innovative and better mobility options to move more people and improve travel for residents and visitors alike."

The shuttle, which can carry up to 12 passengers, makes designated stops on a predetermined route, making a complete loop every 15 minutes. Although it does not have a driver, an ambassador employed by Transdev is on board at all times to help answer questions and ensure safety for the passengers and operations.

Side view of RTD's autonomous vehicle, which operates on the new 61AV route.

DoubleMap Merges

DOUBLEMAP INC., based in Indianapolis, has announced a merger with Ride Systems LLC, based outside Salt Lake City.

The two companies announced jointly that they will continue to operate "semi-independently" out of their current locations under the umbrella of a newly formed Journey Holding Corp.

New CEO Named

Limmer, HART

Benjamin Limmer

THE HILLSBOROUGH AREA Regional Transit Authority (HART) Board of Directors in Tampa, FL, has selected Benjamin Limmer as its new chief executive officer. He succeeds Interim CEO Jeff Seward, who has served for more than a year since Katharine Eagan Kelleman left to lead the Port Authority of Allegheny County in Pittsburgh.

Limmer is currently assistant general manager for the Metropolitan Atlanta Rapid Transit Authority. He earlier held leadership positions at the Atlanta BeltLine Inc. and the city of Atlanta, Valley Metro in Phoenix and the Greater Cleveland Regional Transit Authority.

For APTA, he is a graduate of the Leadership APTA Class of 2014; co-chairs the Environmental Justice/Title VI Subcommittee and Major Capital Investment Planning Subcommittee; and serves on numerous other APTA committees.

Woodward to Headline APTA Legislative Conference Breakfast

Legendary *Washington Post* journalist and bestselling author Bob Woodward will address the March 18 "Welcome to Washington" Breakfast during the 2019 Legislative Conference, March 17-19 in Washington, DC. The APTA Business Member Activity Fund is sponsoring the breakfast and AECOM is sponsoring Woodward's appearance.

Bob Woodward

Woodward came to international attention in 1973, when he and fellow *Post* reporter Carl Bernstein uncovered the Watergate scandal. He has received nearly every American journalism award, including two Pulitzer Prizes. In addition to his position as a *Post* associate editor, he has written about the last nine U.S. presidents and examined how the power of the presidency has evolved. He also has written 19 bestselling books, 13 of which reached number one. In his works, he examines the inner workings of Washington, including the lessons of Watergate and the role of the media.

In addition to hearing from Woodward, conference participants will learn from federal officials, including members of Congress and the administration, and hear from panels of congressional staff and DC opinion makers. Topics will include the coming reauthorization of the FAST Act and strategies to include public transit in any infrastructure initiative.

Register by Feb. 15 for a discount on registration fees. For information and to register, visit www.apta.com/mc/legislative.

APTA Establishes New CV/AV Committee

The APTA Executive Committee has approved the creation of the Connected and Automated Vehicle (CV/AV) Committee.

"While the pace of connected and automated vehicle technology deployment is uncertain, eventual deployment in the near future is inevitable," according to the Executive Committee resolution. "Therefore, it is essential for APTA to be engaged in the conversations and discussions about the timing and implications of this new technology."

The new committee will meet three times each year—at the Legislative Conference, Mobility (Bus & Paratransit) Conference and TRANSform: APTA's reimagined Annual Meeting—as APTA's mechanism for engagement, communications, outreach and capacity building that monitors and supports the programs around this new technology.

The main objective of these meetings is to have a mechanism to increase awareness among transit agencies and business members of planning related to CV/AV issues, opportunities and challenges, and implications for the transit planning process. The meetings will provide an opportunity for APTA members to also discuss and identify necessary training, information and tools for deployment and implementation.

The CV/AV Committee's membership will be geared to industry decision-makers from the public and private sectors representing a broad geographic and demographic spectrum. It is open to any APTA member as well as federal, state and local partners. Contact Jeff Hiott, assistant vice president-technical services and innovation, at jhiott@apta.com.

TCRP Seeks Potential Synthesis Study Topics

THE TRANSIT COOPERATIVE Research Program (TCRP) is seeking potential study topics by March 15 for the FY 2019 TCRP Synthesis Program. This program reports on various current practices and is designed to produce a compendium of the best knowledge available on those practices.

Ideas submitted for study topics form the basis for selection of the annual Synthesis Program. Syntheses are relatively short, targeted for approximately 60-80 pages plus reference materials. Topics are selected by a project panel that meets once a year, typically in May, and the TCRP Oversight and Project Selection Committee gives final approval of the selected topics. It is expected that 6-7 new topics will be selected for the FY 2019 Synthesis Program.

Instructions for how to propose new topics can be found at www.trb.org/Studies/Synthesis/SynthesesSubmittal.asp. Information on the TCRP Synthesis Program, including studies currently underway and all completed studies can be accessed at www.trb.org/SynthesisPrograms/Public/SynthesisProgram.aspx.

HART Receives State Funding For Hurricane Repairs

THE HILLSBOROUGH AREA Regional Transit Authority (HART) in Tampa has received $1 million from Florida DOT's Resilience Program for repairs of infrastructure damaged at the HART 21st Avenue Operations Facility during Hurricane Irma in 2017.

These funds are part of approximately $6.6 million in funds allocated to five public transit authorities and organizations whose facilities sustained damage during the 2018 hurricane season.

HART Interim Chief Executive Officer Jeff Seward acknowledged the receipt of the funds, adding, "We could not be more grateful for the administration's support and look forward to continuing our strong partnership."

MBTA Supports Patriots' Parade

Boston police traveled to the New England Patriots' Super Bowl victory parade Feb. 5 in buses provided by the Massachusetts Bay Transportation Authority.

MARTA Does Super Duty During Super Bowl Weekend

The Metropolitan Atlanta Rapid Transit Authority (MARTA) transported more than a half-million customers during the three-day Super Bowl LIII weekend as massive crowds took advantage of service around the clock. The day before the game, Feb. 2, was MARTA's busiest in decades with an estimated 270,000 rail riders, more than double that of a typical Saturday. On Super Bowl Sunday, 155,000 customers took MARTA rail to activities downtown and the big game. The agency deployed more than 600 Transit Ambassadors throughout the 38-station line.

SAN JOAQUIN CONTINUED FROM PAGE 1

including benches, landscaping, oversized maps and timetables in kiosks. The facility also includes an operators' break room and security office.

Funding for the UTS came from the Transit and Intercity Rail Capital Program from the California Cap and Trade Program and FTA's Congestion Mitigation and Air Quality Improvement Grant program.

RTD also has converted two of its existing bus routes to electric vehicles. Charging facilities at the Union Transfer Station will serve one of these routes, as well as the existing electric-powered BRT Airport route.

In Memoriam

Rhodes, Dayton Official

GENE RHODES, 66, chief performance officer with the Greater Dayton (OH) Regional Transit Authority (RTA), died Jan. 19. He served the authority for more than eight years in various roles in the human resources, maintenance and performance management teams.

Rhodes was a driving force behind agency programs including employee wellness, "Be the One" outstanding work awards, succession planning and veteran recognition. In November 2018, RTA honored him with the dedication of the Eugene A. Rhodes Veterans Memorial outside its Longworth Campus.

Gene Rhodes

APTA Accepting Applications for 2019 Safety and Security Awards

APTA IS ACCEPTING applications through March 21 for its Bus and Paratransit Safety and Security Awards and through April 25 for its Rail (commuter, heavy, light and streetcar) Awards. Apply at https://bit.ly/2FNKkNV.

APTA will announce the winners of the Bus and Paratransit Awards at the 2019 Mobility Conference, May 19-22 in Louisville, KY, and the winners of the Rail Awards at the 2019 Rail Conference, June 23-26 in Toronto.

APTA has simplified the application process: the online form includes a field for each question and the completed form can be submitted with one click. Applicants are advised to type their answers for each section ahead of time in a Word document, then copy and paste into the relevant fields. Additional, optional attachments (pictures, letters of recommendation, etc.) can be saved to applications.

For questions, contact Brian Alberts, director-safety (Safety Awards) at balberts@apta.com or Polly Hanson, director-security risk and emergency management (Security Awards) at phanson@apta.com.

RTA Board Chair Completes Epic Journey

Randon Lane, chairman of the Riverside (CA) Transit Agency (RTA) Board of Directors, recently completed a 2,000-mile, 113-hour challenge—to become the first person to ride end to end on all of RTA's bus routes. Lane's odyssey began in January 2017 and ended at RTA headquarters in Riverside.

VTA Disburses $9.5 Million To County Municipalities

THE SANTA CLARA Valley Transportation Authority (VTA), San Jose, CA, recently issued checks totaling $9.5 million—collected from county residents since April 2017 under 2016 Measure B—to local cities and the county for local streets and roads as part of the ballot measure.

Almost two years after Santa Clara County voters approved 2016 Measure B, followed by a long judicial process, the California Supreme Court refused to hear an appeal on a meritless legal challenge. This paved the way for the lower courts, which also ruled against the challenge, to allow VTA to disburse the tax revenue being accumulated in escrow as of Jan. 30.

"We are ready to provide $9.5 million in advance to cities to relieve the 'pothole pain' they've endured for so long," said VTA Board Chair and Santa Clara City Councilmember Teresa O'Neill. "We look forward to signing the agreements with all of our partner agencies in Santa Clara County, so we can get this much-needed work done to improve mobility for the millions of people who rely on us."

To date, VTA has collected approximately $360 million, a portion of which goes directly to the 15 cities that comprise the county, and to the county itself, to start making an immediate impact to their local streets and roads.

After this initial advance, funding for the remainder of the local streets and roads projects will come in the form of reimbursements once those projects get underway.

VTA noted that it will also administer funds—totaling about $6.3 billion over 30 years—for eight other 2016 Measure B Program categories that will receive funding for various improvements throughout the county.

VTA General Manager and Chief Executive Officer Nuria Fernandez, back row far left, and VTA Board Chair Teresa O'Neill, front row far left, join representatives of cities throughout Santa Clara County that received a total of $9.5 million in 2016 Measure B funds.

Photo by Gary Leonard, LA Metro

LA Metro Chief Innovation Officer Joshua Schank, at podium, spoke at the launch of Via's partnership with the agency at Metro's El Monte Station. Also attending were, from left, Dillon Twombly, chief revenue officer at Via; John Fasana, LA Metro Board of Directors; and Brian Haas, LA Metro communications manager.

LA Metro Launches Pilot Partnership for On-Demand Service

Los Angeles Metro and the transportation network company Via launched a year-long pilot program Jan. 28 to offer shared, on-demand rides to and from three Metro rail stations.

"This innovative pilot program will give riders another glimpse into LA's comprehensive future transportation system. Many Metro users face a challenge getting from home to station and vice versa," said Los Angeles County Supervisor and Metro Board Chair Sheila Kuehl. "They need a quick, easy and inexpensive door-to-door solution and this new pilot is one to consider."

Passengers wishing to summon shared rides can use Via's smartphone app or call Via, which will provide a nearby intersection where riders can meet their rides. Each ride begins or ends at one of the three stations within a defined service area around each station.

Metro is subsidizing the cost of each ride, making this service more affordable than many similar services. Riders who are registered with Metro's low-income fare program can ride free; riders who input TAP cards during account creation pay $1.75 and riders without TAP cards can ride for $3.75. In addition, FTA has provided a $1.35 million grant for the pilot through its Mobility on Demand Sandbox Demonstration program.

LA Metro Chief Executive Officer Phillip A. Washington noted that the shared rides coordinate with the agency's Vision 2028 Strategic Plan to reduce single-occupancy car trips. He called the pilot program "an exciting partnership," adding, "We believe this service will offer a truly innovative, affordable and accessible service to LA County to better serve Metro riders' first/last-mile needs."

Las Vegas RTC to Upgrade HVAC with CCW Prototype

THE REGIONAL Transportation Commission of Southern Nevada (RTC) in Las Vegas will upgrade the heating, ventilation and air conditioning (HVAC) system in 50 of its buses through a total redesign under contract with Complete Coach Works.

CCW explained that a lack of available components to repair the current system has caused an increasing inability to service the system, resulting in RTC not being able to operate some of its buses in revenue service.

The contract has allowed CCW to develop its own operating logic system and retrofit newly designed HVAC components into one of the buses. The successful outcome of this system granted CCW the opportunity to install the system into the remaining 49 buses.

The new system uses readily available industry components combined with CCW's streamlined operating logic that meets industry standards. Providing alternative parts that are ready for immediate use keeps the major system components running for a longer period of time without the need for replacing the entire unit.

"We appreciate our continued partnership with CCW as we look to enhance and maintain our fleet," said Tina Quigley, RTC general manager. "Their HVAC system redesign solution is especially important for us given the extreme weather conditions our buses operate under in the summer. Providing a safe and comfortable experience for our passengers is our number-one priority."

Technology Integral to LA Metro's Security Program

BY ANABELLE HERNANDEZ
Deputy Executive Officer, Emergency Security Operations Center (ESOC)
System Security & Law Enforcement Division
Los Angeles County Metropolitan Transportation Authority

IN 2010, TSA APPROVED the establishment of long-term Mass Transit Test Beds (MTTBs) as an innovative platform to evaluate security technology suitable for public transit. This platform also allows for the maturity of technologies and development of technical requirements to help address transit security vulnerabilities.

Each year, the Los Angeles County Metropolitan Transportation Authority (Metro) participates in the TSA Research and Development Security Capability Gaps Working Group, where the public transit industry has the opportunity to present TSA with specific security gaps. The technologies evaluated by TSA are attempting to fill those gaps.

Metro has actively partnered with TSA since the beginning of the MTTB program. Metro currently has several ongoing MTTB pilots and is hosting a variety of security technologies:

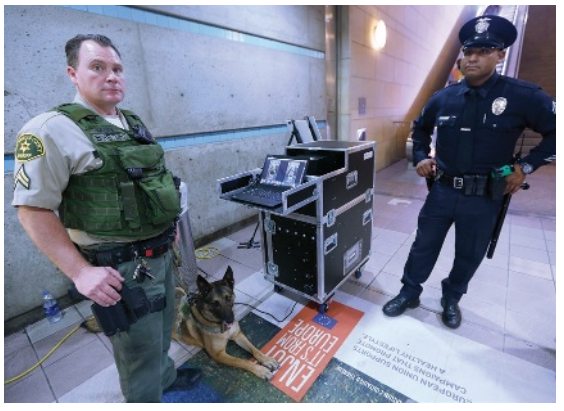
- Detection at Range of Person-Borne Explosive Detection
- Rail Under-Vehicle Screening System
- Video Analytics
- Intrusion Detection Sensors

The purpose of our pilot programs is to allow Metro to make informed decisions about the suitability of these technologies in securing the traveling public and public areas. Metro is leading the public transit industry in deployment of new security technologies as one of the major systems partnering closely with TSA.

After several successful pilots of Thruvision TAC millimeter passive passenger screening technology at Metro and other major transit cities, Metro was the first major public transit system to procure this technology last year. The agency tested TAC units at its Union Station and 7th Street Metro stations.

Metro's future Emergency Security Operations Center.

We have also deployed the Rail Under-Vehicle Screening System (RUS) at our Monrovia railyard. The RUS identifies anomalies on the undercarriage of rolling stock by comparing recorded images to reference images. This cutting-edge technology has been used for security at Super Bowl XLVIII and during the visit of Pope Francis.



TAC by Thruvision passenger screening technology.

Metro's mission is to provide a world-class public transportation system that enhances quality of life for all who live, work and play within LA County, and with the world coming to Los Angeles for the 2028 Olympics, we are at a pivotal moment. The agency has an opportunity to pursue a more sustainable future using the most advanced public transit security technologies.

One way we can do this is through the establishment of our new Emergency Security Operations Center (ESOC), a secure state-of-the-art command center that will serve as the primary location to support day-to-day emergency, security and law enforcement operations. It will provide an opportunity to co-locate bus and rail operations centers, achieving reliable redundancy. Such a facility is necessary to ensure a continuity of operations and a seamless transition of communication, command and control during a catastrophic event.

The ESOC will run and monitor our advanced security systems and host additional security technologies that can be deployed in the field to address ad-hoc requirements or as part of routine security measures.

As Metro continues to field the latest security advances, we maintain an active outreach and education program to ensure that the public is informed and feels safe in the presence of these security technologies. Metro also partners with local law enforcement to provide a safe and secure transit experience to customers.

We understand the importance of technology as part of a comprehensive security program to help deter, prevent and detect intentional attacks on our passengers, system and infrastructure. The agency will continue collaborating with TSA and other public transit agencies to help address the security capability gaps by evaluating and employing emerging technologies, enabling us to continue providing high-quality service through the Olympics and beyond.

'BART Watch' Equips Riders to Easily Report Suspicious Activity to Agency Police

BY ED ALVAREZ
Deputy Chief
San Francisco Bay Area Rapid Transit District Police Department
San Francisco

THE SAN FRANCISCO Bay Area Rapid Transit District's (BART) GPS-enabled "BART Watch" app allows riders to quickly and discreetly report criminal or suspicious activity directly to the BART Police Department's (BPD) dispatch center. Users send a text description of what they're seeing, attach a picture and select from a list of locations and categories. The app is designed to send text messages before pictures so that BPD can receive reports as quickly as possible.

BART continually strives to keep the app up to date with the latest technology to make it as easy as possible for riders to contact BPD. An important update came just last year when the app was improved to allow users to send videos to BPD. Also in 2018, BPD implemented reply templates for dispatchers to use when responding to some of the most common occurrences reported via the app. This has improved response times.

BPD is turning increasingly to the app as a proactive communication tool, with the app now enabling the department to send out alerts to all users. BPD has recently used the technology to spread the word about safety reminders, hiring, missing persons and wanted subjects.

Reports can be anonymous. Many riders have told BPD they have wanted to report criminal activity but did not feel safe during an incident to make a phone call or press an intercom button and speak to the train operator. The app addresses those concerns with a silent photo and flash-free feature.

BART was the first public transit agency to offer both Spanish and Chinese options for such an app, adding a French option since its launch. Making the app available in additional languages was a challenge met through a collaborative effort involving internal resources and ELERTS Corporation, which developed the app.

ELERTS has created similar apps for other agencies including the Massachusetts Bay Transportation Authority, Metropolitan Atlanta Rapid Transit Authority and Santa Clara Valley Transportation Authority.

BART interviewed several app developers during the development process, requiring the developers to demonstrate how they would take on multiple challenges: for example, looking at how the app would work, not only for the user, but also for police dispatchers who would be tasked with processing incident information.

Would-be developers had to demonstrate or describe how their app would handle a list of 11 tasks. The list included demonstrating how a user would open an app, submit a report and receive a response from a device that is on but with a dark screen.

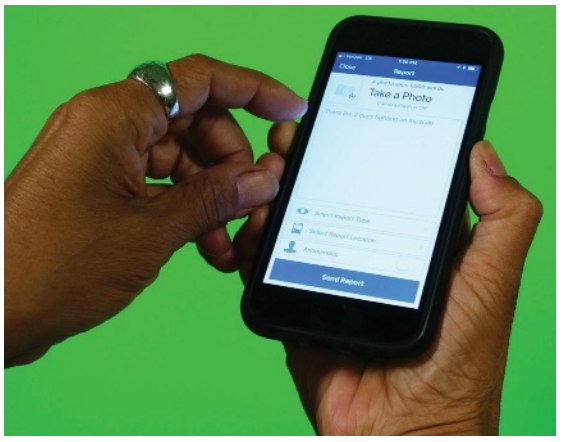
Main concerns on the dispatch side included how data would be logged and audited and what information about the user would be captured. Protecting rider privacy is a constant priority for BART; the app does not collect personally identifiable information except when a user specifically and voluntarily provides such information to BPD.

The department also wanted to know what would happen if an alert is not immediately seen by a dispatcher, as well as the app's ability to interface with and control the native camera application within a mobile device and to deactivate flash and shutter noise when taking a photo for a report.

The app has become an important part of BART's overall safety effort. The heading on the front screen of the app reminds riders that, "if you see something, say something."

A public outreach campaign has helped to spread adoption of the app among riders. BPD continues to promote the BART Watch app during news conferences and includes app information in its press releases.

While interest in the free app has been surging (currently more than 68,000 people have downloaded the app, more than 11,000 of whom downloaded it in just the last six months), BART still encourages riders to call 911 first for crimes in progress or emergencies.



The BART Watch app now allows users to send pictures and videos to police dispatchers.

Lytx's Driver Safety Program Transforms a Texas Transit Fleet

BY ADAM McCARTY
Vice President of Marketing & Growth Initiatives
Lytx Inc.

Photos courtesy of Concho Valley Transit District

This passenger transport organization leverages the Lytx Driver Safety Program to ensure its drivers exhibit safe behaviors when transporting San Angelo residents to and from work, medical appointments, school and more.

The Concho Valley Transit District (CVTD) in San Angelo, TX, serves a 12-county area, home to more than 150,000 residents, with a 62-vehicle fleet. After the agency's vehicles were involved in 13 collisions in a single year, district leaders brought in a team of seasoned public transit managers to put safety, reliability and customer service at the top of their priority list—and they selected the Lytx Driver Safety Program.

CVTD Operations Manager Ryan Herrera noted "a lack of resources to monitor and understand our risks and how we could improve." After the implementation of the Lytx program, he added, "we were able to see patterns and start prioritizing things we wanted to tackle. One of our biggest problems, for example, was speeding. We didn't realize how prevalent it was until we saw the data" collected through the driver safety program.

Coaching Better Drivers

With the support of the Lytx program, Herrera spearheaded a comprehensive driver safety and coaching program for the fleet's 54 operators. Each day he would log into the system to see new events from the previous day.

"We go through it frame by frame," he said. "We review every detail: where their eyes are looking, where their hands are resting, whether there's distracting music in the background. We see all sorts of things and we discuss every one of them."

Herrera also made a point to praise drivers for following proper safety protocols or practicing defensive driving, another Lytx principle. "Whenever someone does something right, I make sure to point it out and I keep the video to use as a training tool," he said. "We show those videos at our monthly driver meetings. It's valuable training, and our drivers are proud when they do something well."

A Concho Valley Transit trolley shows the windshield-mounted Lytx DriveCam® Event Recorder, which can capture video both inside and outside the vehicle.

Unexpected Benefits, Successful Culture Change

Once the CVTD operators grew comfortable with event recorders on their buses, Herrera began encouraging them to manually trigger the camera any time something unusual occurred in or around their vehicles.

"We've had videos of big potholes, road construction, police blockades, deer, dogs, you name it," he said. "Each time there's a manual recording, I can immediately look at what's happening and, if necessary, reroute our vehicles to avoid damage or delays."

Public transit agencies must put customer service at the core of their mission. The Lytx DriveCam® Event Recorder comes in handy in capturing rider interactions and managing passenger relations, both positive and negative.

"We've had video footage showing angry passengers cussing, but we also have video of a passenger paying another passenger's fare. One of my favorites is a video showing a longtime passenger who brought burritos for everyone on the bus," Herrera said.

Achieving Results

Within a year, the agency saw a 58 percent decrease in collision frequency and a 57 percent drop in collision severity. The organization experienced just four collisions into the fall of 2018, all of which were determined to be unavoidable, compared with 13 collisions in 2015, the year before the district launched its transformation. This record placed CVTD in the top-performing government fleets of its size among Lytx's clients.

Examples of the measurable impact on driver performance include:

- 82 percent improvement in following distance;
- 62 percent reduction in traffic violations;
- 26 percent improvement in response rate;
- 25 percent improvement in intersection awareness; and
- 95 percent of drivers he coached did not repeat their errors.

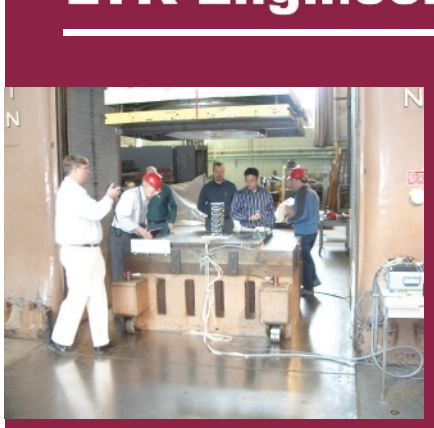
CVTD was recognized by The Texas Transit Association with its Outstanding Rural Transit System Award in 2017 and Outstanding Small Urban Transit System of the Year in 2018.

"Our mission is safety, reliability and friendliness," Herrera said. "With safety, our Lytx data and video speak for themselves. I can't emphasize enough how much this technology has done for us. It's helped us get to where we are today."

Lytx harnesses the power of video to help clients see what happened in the past, manage their operations more efficiently in the present and improve driver behavior to change the future.

The newly enhanced Driver Safety Program used by CVTD combines video capture of incidents, such as hard braking or sudden swerving caught with its best-in-class Lytx DriveCam Event Recorder, with data analysis of those incidents and personalized coaching insights to improve driver behavior.

LTK
LTK Engineering Services



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CONFERENCES

Legal Affairs Seminar
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NEW ORLEANS, LA

Risk Management Seminar
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NEW ORLEANS, LA

Legislative Conference
MARCH 17-19, 2019
WASHINGTON, DC

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Co-sponsored by APTA and TRB
APRIL 7-9, 2019
JERSEY CITY, NJ

Transit CEOs Seminar
APRIL 13-15, 2019
CHICAGO, IL

International Bus Roadeo
MAY 17-21, 2019
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APTA AMERICAN PUBLIC TRANSPORTATION ASSOCIATION

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Rock Region METRO Program Aims to Help Homeless

Rock Region METRO in North Little Rock, AR, recently entered into a new fare agreement program with the Arkansas Homeless Coalition to provide transportation for individuals actively engaged in temporary and supported housing and vocational development programming.

"We want to be a solutions provider when it comes to the mobility needs of central Arkansans and, through this innovative fare agreement, we do not have to sacrifice needed revenue from fare payments to do so, so it's a win-win," said METRO Executive Director Charles Frazier. "There are several organizations in our community working to stabilize working and living conditions for people emerging from homelessness. We're happy to help them keep their clients actively engaged in temporary and supported housing programs and job training programs by organizing a way for partner organizations to fund transportation at a very affordable rate."

The Transportation Alliance Project (TAP) pilot expands and diversifies METRO's current fare agreement with area academic institutions. Through TAP, the homeless coalition will pay a flat monthly fee to METRO for a program total of 1,000 eligible riders on the public transit system.

To participate, individuals actively enrolled in TAP partner programs for temporary and supported housing and vocational training may apply with their respective organizations for a coalition 31-Day METRO transit pass. Partner organizations will use monitoring software to track and monitor participant eligibility on a monthly basis.

Coalition President Sandra Wilson said, "The Arkansas Homeless Coalition is thrilled to be a partner in this innovative solution to providing transportation to our partner clients. Our goal is to move 20 individuals from temporary and supported housing to permanent housing in 2019 and continue to be a community resource for ending homelessness in central Arkansas. We anticipate this pilot program will be a game-changer in reaching that goal."

Palm Tran Executive Director Clinton B. Forbes, far left, joins Palm Beach County officials and Susan G. Komen Florida Executive Director Kate Watt, third from left, at the launch of the agency's 2019 Pink Bus.

Palm Tran Buses Make Statements

PALM TRAN in West Palm Beach, FL, recently unveiled two buses with specially designed exterior wraps, one honoring the legacy of civil rights activist Dr. Martin Luther King Jr. and the other, the Pink Bus, raising awareness of early detection of breast cancer and breast cancer research.

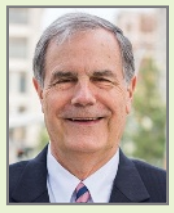
The agency debuted the King bus, on the theme "Where are we headed?", at the annual Martin Luther King Jr. Parade in Riviera Beach, FL, attended by thousands of spectators. The blue and white design highlights words such as progress, enlightenment, community and hope. More than 30 agency employees and volunteers marched alongside the bus, greeting the crowd with free transit passes, T-shirts, and other giveaways. The bus will remain in service throughout the county until March in honor of Black History Month.

This year's Pink Bus, a partnership among Palm Tran, Susan G. Komen Florida and Lamar Transit Advertising, focuses on the statistic that African-American women have a 41 percent higher mortality rate from breast cancer than Caucasian women. The bus features photos of nine Palm Beach County breast cancer survivors and will operate on the agency's busiest route over a four-week period.

Palm Tran employees and volunteers display this year's bus wrap design honoring the legacy of Dr. Martin Luther King Jr.

People On The Move

Terry to Step Down as IndyGo President and CEO


Terry

INDIANAPOLIS—Michael Terry, president and chief executive officer of IndyGo since 2009, has announced that he is leaving that post. Before joining IndyGo in 2003 as vice president of business development, Terry was vice president of a human capital management firm and served as deputy commissioner for the Indiana Bureau of Motor Vehicles.

For APTA, he is a member of the Authorization Task Force; Bus & Paratransit CEOs Committee; Innovative Funding, Finance and P3 Committee; Legislative Committee; Marketing—Advocacy Communications Task Force; Marketing & Communications Committee; Mid-Size Operations Committee; Procurement & Materials Management Committee; and Public Transportation CEO Coordinating Council.

Former FTA Acting Administrator Flowers Joins InfraStrategies

Flowers

LOS ANGELES—Carolyn Flowers, FTA acting administrator in the Obama administration, has joined InfraStrategies LLC as a partner and managing principal. Her public transit career includes almost 20 years with Los Angeles Metro, completing her tenure as chief operating officer, then serving the Charlotte (NC) Area Transit System as public transit director and chief executive officer before her FTA appointment. Since leaving government service, Flowers has worked in engineering and consulting with private industry.

She is a graduate of the Leadership APTA Class of 2003, an at-large director on the APTA Board of Directors, vice chair of the Meetings Programming and Site Selection Committee and a member of the Leadership APTA Committee.

SAN BERNARDINO, CA—Shawn Brophy has joined Omnitrans as director of operations following the retirement of **Diane Caldera**. Brophy's more than 25 years of public transit experience includes service in both the private and public sectors. He was employed by MV Transportation for the past six years, most recently as quality assurance director at the North County Transit District, Oceanside, CA. Earlier he worked in Las Vegas, Denver, and Ann Arbor, MI.

Brophy

CHICAGO—The Regional Transportation Authority (RTA) announced the appointment of **Christopher J. Groven** as its newest board member, representing Kane County. Groven, who worked for BP for almost 30 years, succeeds **Donald DeWitte**, who became an Illinois state senator.

FLORHAM PARK, NJ—Conduent Transportation, a business unit of digital interactions company Conduent Incorporated, announced the appointment of **John Peracchio** as general manager, mobility solutions and strategy. He has more than 30 years of experience, working since 2007 as a consultant to businesses, investors and public entities. He also has chaired the Michigan Council on Future Mobility, a 21-member advisory panel within Michigan DOT.

Peracchio

COLUMBUS, OH—The Central Ohio Transit Authority (COTA) has named **Glenn Taylor** chief sustainability officer. He comes to COTA with more than 30 years of experience, most recently as director of security for Columbus City Schools and executive director of the Investigative Unit at the Ohio Department of Public Safety. Taylor also led the security detail for the mayor of Columbus for 15 years and served as a Columbus police officer.

CHICAGO—Sandy Bushue, former FTA acting and deputy administrator and deputy director of the Congressional National Commission on Intermodal Transportation, has joined Quandel Consultants as the leader of its new Washington, DC, office. Bushue has more than 25 years experience in entrepreneurship, business development and government affairs.

PASADENA, CA—Parsons announced the promotion of **Thomas (Tom) Topolski** to executive vice president, infrastructure business development, based in the firm's Centreville, VA, office. He previously was senior vice president for rail and transit business development. Before returning to Parsons, where he had worked from 1998-2008, he was executive vice president at Turner & Townsend North America and served in several roles at Louis Berger, including president of Louis Berger International.

Topolski

SEATTLE—The Sound Transit Board of Directors named Redmond Mayor **John Marchione** as chair, succeeding Snohomish County Executive **Dave Somers**, and Steilacoom Mayor **Ron Lucas** and Everett Councilmember **Paul Roberts** as vice chairs.

OMAHA—Brian Buchanan has joined the San Antonio office of HDR as a transit principal project manager and transit section manager. He previously was senior vice president of development for VIA Metropolitan Transit in San Antonio and has more than two decades of public transit experience, including work on Valley Metro Rail in Phoenix.

Buchanan

WASHINGTON, DC—The District of Columbia DOT has named **Everett Lott** its deputy director. Lott has more than 25 years of experience in administration, serving most recently as FHWA's senior advisor for shared services in the FHWA Office of Administration.

Lott

NEW YORK CITY—WSP USA has named **Bernard P. McNeilly** to lead program management and construction management, a new organizational unit whose services include program/project management, program controls, project information management systems and construction management. McNeilly joined WSP in 2007 and most recently was chief operating officer for the firm's transportation and infrastructure business.

McNeilly

NEWARK, NJ—Raymond P. Kenny has joined New Jersey Transit Corporation as senior vice president and general manager of rail operations. He began his transportation career in 1970 as a ticket clerk with MTA Long Island Rail Road, rising through the ranks and serving at one point as the railroad's acting president, and more recently he has been an operations and planning consultant with WSP USA.

DENVER—Pauletta Tonilas, chief communications officer for Los Angeles Metro, has been named assistant general manager of communications for the Regional Transportation District (RTD).

Tonilas

Tonilas, who has 30 years of communications experience, has worked at LA Metro for three and a half years. Earlier, she held progressively responsible roles at RTD over 12 years, a time of major expansion for the agency. She also served as public information officer for Englewood, CO, and a television news anchor and reporter.

For APTA, she is secretary of the Marketing & Communications Committee and a member of the Marketing-PIOs Task Force and the Annual Meeting Planning Subcommittee.

Also, the RTD board named incumbent board Chair **Doug Tisdale** to another term. He is the former mayor of Cherry Hills Village and president of a law firm. Other officers are **Peggy Catlin**, first vice chair; **Angie Rivera-Malpiede**, second vice chair; **Jeff Walker**, secretary; and **Shelley Cook**, treasurer.

Seven new members have joined the RTD board: **Shontel M. Lewis**, Rivera-Malpiede, **Vince Buzek**, **Troy Whitmore**, Cook, **Lynn Guissinger** and Catlin.

CLASSIFIEDS

The Public Transit Marketplace—*Passenger Transport* Classified Ads are the marketplace for public transit. All classified ads appearing in the print version of *Passenger Transport* will also appear in the electronic version. All help wanted ads must appear in print in order to be listed on-line. **TO PLACE AN AD:** E-mail the requested date(s) of publication to: ptads@apta.com. Mailing address is: *Passenger Transport*, 1300 I Street, NW, Suite 1200 East, Washington, DC 20005. Ad copy is not accepted by phone. **DEADLINE:** 3 p.m., EST, Friday, one week prior to publication date. **INFORMATION:** Phone (202) 496-4877.

	APTA Member	APTA Non-Member
1 insertion*	$1.50 per word	$1.71 per word
Multiple insertions* (with no copy change)	$1.36 per word	$1.56 per word
Display classifieds / column inch rate	$73.50	$85.00
Minimum charge	$85.00	$85.00
Logo Placement (per issue)	$40.00	$40.00
Affidavits	$3.00	$3.00
Blind box fee	$20.00	$20.00
Minimum charge	$85.00	$85.00

To estimate the price of your ad, you may use Microsoft Word's "word count."
* Non-Commissionable

BIDS/PROPOSALS

AMERICAN PUBLIC TRANSPORTATION ASSOCIATION

REQUEST FOR PROPOSAL (RFP)

CONSULTING SERVICES FOR LEGISLATIVE AND ADVOCACY ACTIVITIES

To meet today's demands and prepare for a new future, the public transportation industry depends on federal, state, and local funding. As a result, advocacy—promoting the industry's interests and securing necessary funding in Washington, DC—is the American Public Transportation Association's (APTA) most important priority. Through its legislative advocacy efforts, APTA serves as the leading voice and advocate for the public transportation industry on Capitol Hill and with the Administration.

APTA seeks consultant(s) who will provide services to APTA on legislative and advocacy activities, including advocacy regarding funding, financing, and policy objectives for public transportation and passenger rail programs. Requirements for Proposal Preparation and instructions for submitting responses are available on the APTA website at https://www.apta.com/about/rfp/Agendas/Legislative%20Consulting%20Firm%20RFP.pdf

Deadline for submission is February 15, 2019. Please contact Ward W. McCarragher, Vice President, Government Affairs, APTA at wmccarragher@apta.com if you have any questions.

CLASSIFIEDS

BIDS/PROPOSALS

NOTICE

REQUEST FOR PROPOSALS

DASH DOWNTOWN, DASH MID-CITY, DASH CENTRAL REGION, AND LAnow SERVICES

CITY OF LOS ANGELES DEPARTMENT OF TRANSPORTATION

The City of Los Angeles Department of Transportation (LADOT) is presently soliciting proposals for the operations of its community DASH and LAnow ride services. The anticipated release date of the Request for Proposals (RFP) is the week of February 15, 2019.

Interested respondents can view and download the RFP from the Los Angeles Business Assistance Virtual Network (BAVN) website at https://www.labavn.org/ (prior registration required).

The City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodation to ensure equal access to its programs, services, and activities.

NOTICE

REQUEST FOR PROPOSALS

ENHANCED TRANSIT TECHNOLOGIES

CITY OF LOS ANGELES DEPARTMENT OF TRANSPORTATION

The City of Los Angeles Department of Transportation (LADOT) is releasing the Enhanced Transit Technologies Request for Proposals in the week of February 1, 2019. This RFP is for the procurement, installation, and integration of transit-oriented technology on LADOT transit vehicles, including but not limited to CAD/AVL system, vehicle Wi-Fi technology, and other technologies.

Interested respondents can view and download the Request for Proposals (RFP) from the Los Angeles Business Assistance Virtual Network (BAVN) website at https://www.labavn.org/ (prior registration required).

The City of Los Angeles does not discriminate on the basis of disability and, upon request, will provide reasonable accommodation to ensure equal access to its programs, services, and activities.

SOUND TRANSIT

REQUEST FOR PROPOSAL RFP No. RTA/RP 0609-18

FACILITY & SERVICES FOR BUS OPERATIONS & MAINTENANCE

Proposal Submittal Date: March 15, 2019

Any contract(s) resulting from this solicitation may be financed by a combination of federal and state funds, including funds from the Federal Transit Administration. Financial assistance by the Federal Transit Administration may be between zero and eighty percent (0-80%).

Full notice can be viewed at http://vendorportal.soundtransit.org

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CITY OF MURFREESBORO LETTER OF INTEREST 01/31/2019

Notice is hereby given that the City of Murfreesboro, Tennessee is requesting Letters of Interest from qualified providers interested in contracting with the City to provide the Complementary Paratransit transportation services in the City of Murfreesboro as described in the Scope of Services. This is a draft Scope open for recommendations and suggestions. The contract is expected to begin July 1, 2019 and extend through June 30, 2024. Contract renewals will be for no more than 3 one-year options and will depend upon performance and available funding.

The City of Murfreesboro Transportation Department intends to engage in a Request for Proposals (RFP) process for complementary paratransit transportation services based on a minimum number of two responses to this request for Letter of Interest.

Qualified providers must submit a Letter of Interest in order to participate in the RFP process to establish a contract for providing complementary paratransit transportation services for the City. The organization shall provide complementary paratransit transportation services to operate during the hours of the City's fixed route services as described in the draft Scope of Services.

Letters of Interest must be received **by 3:00 P.M., Friday, March 1, 2019**. Letters may be hand delivered or sent to City of Murfreesboro Internal Services Procurement Department, 111 West Vine St., Murfreesboro, TN 37130; attention Shaun Poore. No emails or faxes will be accepted. It is the responsibility of the responder to ensure the letter was received by the due date and time. If only one letter of interest is received the City reserves the right to negotiate with the single responder and forgo a formal solicitation.

Documents pertaining to this request may be obtained online after registering at: https://vendorregistry.com/ Questions regarding this bid or registering at Vendor Registry should be submitted via email to: purchasing@murfreesborotn.gov

Dated this 31st day of January 2019.

Shaun Poore, Purchasing Analyst

City of Murfreesboro Internal Services Procurement Department

615-893-5210

NORTH CENTRAL REGIONAL TRANSIT DISTRICT

STATEMENT OF QUALIFICATIONS AND REQUEST FOR PROPOSALS FOR TRANSIT MAINTENANCE FACILITY FINAL DESIGN

The NCRTD is seeking statement of qualifications and proposals to select a vendor for the final Design of the District's Maintenance Facility.

Interested parties may secure a copy of the Statement of Qualifications (SOQ) and Request for Proposal (RFP) by sending a request via USPS, email or fax to:

Hector E. Ordonez, Chief Procurement Officer
Mail: 1327 N. Riverside Dr.
Espanola, NM 87532
Fax: (505) 747-6647
Email: hectoro@ncrtd.org

All deliveries of responses via USPS or express carrier must be addressed as follows:
Name: Hector E. Ordonez, Chief Procurement Officer
Reference: Transit Maintenance Facility Final Design SOQ 2019-002/RFP#2019-003
Address: 1327 N. Riverside Drive
Española, NM 87532

Responses are only accepted by mail (no email or faxes) and must be received at the NCRTD Executive Offices **no later than 5:00 P.M. MST, Monday, April 22, 2019**. The NCRTD reserves the right to reject any/all Proposals and waive all formalities.

A copy of the SOQ/RFP can be viewed at www.ncrtd.org/requests

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REQUEST FOR PROPOSALS

The **COMET/Central Midlands Regional Transit Authority** is seeking proposals from qualified contractors to provide **1] ADA Paratransit Eligibility certification** and **2] Mobility Management services**. Individuals, organizations, or businesses that apply for this proposal must be familiar with ADA regulations as it pertains to the paratransit eligibility process, and mobility management initiatives.

The contract to resulting from this RFP shall be known as the "ADA and Mobility Management" contract. All proposals must be submitted **by February 28, 2019**. Please reference the RFP document(s) for submission requirements. The COMET encourages the use of recycled paper, and where practicable, printed on both sides, for all submittals.

All proposal responses should be mailed or delivered to:

The COMET Administrative Offices
ATTN: Virginia Goodson—Procurement Officer
virginia.goodson@catchthecomet.org
3613 Lucius Rd.
Columbia, SC 29201

For a copy of the RFP, please contact Ms. Virginia Goodson, Procurement Officer, at virginia.goodson@catchTheCOMET.org. A copy of the RFP is also posted on The COMET website.

HELP WANTED

ADMINISTRATIVE SERVICES DIRECTOR

BEN FRANKLIN TRANSIT

RICHLAND, WASHINGTON

$87,049 - $130,573

Ben Franklin Transit has a 2019 operating budget of $42,022,300 and a capital budget of $22,012,566. Reporting to the General Manager, the Administrative Services Director is responsible for planning, organizing, directing, and administering the functions of the Administrative Services Department, including all financial, public records, information technology, and procurement functions. Bachelor's degree in Accounting, Finance, Economics, or related field and 5 years of increasingly responsible financial and management level experience required.

For complete position profile and to apply, visit Prothman at www.prothman.com. First review: 3/10/19 (open until filled).

HIGH SPEED RAIL ENGINEERING

The **Lyles College of Engineering** at California State University, Fresno seeks applicants for a full time faculty position in the area of high speed rail engineering. It is anticipated we will be hiring a **tenure-track Assistant or Associate Professor**. However, appointment as tenured Full Professor, or as a temporary Lecturer is possible for an exceptional case. For addition information please check Job ID number 13653 at the following link: http://apptrkr.com/1375207

COMMERCIAL DIRECTOR

Guided by a new and ambitious Corporate Plan, the Toronto Transit Commission (TTC), North America's third largest transit system, has embarked on a 5-year journey to transform into a transit system that makes Toronto proud. Our ongoing recruitment efforts are strategically aligned with the TTC's corporate mission "to provide a reliable, efficient, and integrated bus, streetcar, and subway system that draws its high standards of customer care from our rich traditions of safety, service and courtesy."

We are currently seeking a Commercial Director on a permanent full-time basis.

Key Accountabilities

Reporting to the Chief Project Manager, the Commercial Director will join TTC's Engineering, Construction and Expansion (ECE) Group with a focus on the Line 2 East Extension (formerly known as Scarborough Subway Extension) project. This position is responsible for the commercial activities in line with delegated authorities, with a programme value of up to $3.56B.

The Commercial Director will develop procurement and commercial strategies for the Line 2 East Extension and its project areas, as well as lead and direct the delivery of commercial activities, processes and systems.

- Manage all commercial stakeholder parties to develop and maintain commercial control of the project
- Manage all procurement activities including supply-chain analysis; development and implementation of sourcing and procurement strategies; estimating and cost planning; prequalification, tender and negotiation of contracts and contract award recommendations; contract administration; and cost and claims management
- Oversee and direct the management of construction, engineering, supply and service contracts
- Oversee and direct the management of project suppliers, advising on potential risks to commercial agreements and supplier performance, and escalating concerns as necessary
- Oversee and direct the preparation of detailed analysis of variances, earned value calculations, and associated explanations
- Lead on complex contract negotiations; formulate negotiation parameters; analyze and interpret commercial market data for use in negotiation
- Represent the TTC at performance meetings with suppliers, communicate performance data, and reach agreement on improvement plans
- Responsible for providing leadership in overseeing the work of Department staff (either directly or through direct reports) ensuring that accessibility/accommodation needs of TTC passengers and/or employees are effectively met in a timely fashion in accordance with the Ontario Human Rights Code and Related Orders so that they can benefit from the TTC as a service-provider and an employer
- Participate in the TTC Customer Service Ambassador Program

Skills, Knowledge, And Experience

- A University Degree, or College Diploma, in Quantity Surveying or Engineering, with extensive relevant experience, or a combination of education, training, and experience deemed to be equivalent
- A Chartered Quantity Surveyor (MRICS) or Professional Quantity Surveyor (PQS), or an equivalent qualification, is required
- Qualification as a Fellow of the Royal Institute of Chartered Surveyor (FRICS) an asset
- Affiliation with the Chartered Institute of Purchasing and Supply an asset
- Experience and ability to effectively manage contracts, including communications, change control, variation/compensation event assessment, valuation/certification, remedies and close out
- Experience and proven ability to manage several stakeholder relationships
- Expert knowledge of various commercial activities, how they are related and apply to different project areas
- Advanced knowledge of strategy development and project management practices including estimating, cost planning, project controls, and reporting
- Comprehensive knowledge of applicable commercial and construction regulation, legislation, and/or case law, particularly in relation to claims management
- Must possess sound judgement; highly developed management, organizational, interpersonal, oral and written communication skills; negotiation and mediation skills; excellent numeracy, data, analytical, and problem-solving skills
- Must have or rapidly acquire a comprehensive knowledge of the Ontario Human Rights Code and Related Orders including disability accommodation and accessibility requirements pertaining to passengers and employees.
- A valid Province of Ontario Class "G" driver's licence is required

This is a permanent full-time position located in Toronto, Ontario and reports to the Chief Project Manager.

Language of Work: English

Current Annual Salary Range: $160,000 to $250,000 CAD annually. Salary ranges are subject to change from time to time in accordance with TTC policies. In addition, a comprehensive benefits package is also available (subject to eligibility criteria) including Healthcare and Dental Benefits, Disability Benefits, Life and AD&D Insurance Benefits, Pension Plan Benefits, Out of Country insurance coverage, and Discretionary Allowance.

To apply, please submit your application/resume and related materials to TTCCD@boyden.com and state the title of the position in the subject line of your email.

TTC Business Address and Work Location:
Toronto Transit Commission
1900 Yonge Street
Toronto, Ontario
M4S 1Z2

We thank all applicants for their interest but advise that only those selected for an interview will be contacted

The TTC is committed to fostering a positive workplace culture with a workforce that is representative of the communities it serves. Committed to the principles of diversity and inclusion, the TTC encourages applications from all qualified applicants. Accommodation is available for applicants, including those with disabilities, throughout the recruitment process. Please contact Boyden at TTCCD@boyden.com.

DENTON COUNTY TRANSPORTATION AUTHORITY

OPEN OPPORTUNITIES

To apply for any DCTA job, please visit https://dcta.net/business-center/careers.

Job Title: PROJECT MANAGER

Department: Planning & Development
Salary Grade: DOQ ($68,856.43 - $86,070.54 annually)
Purpose Of Job

Responsible for the planning, supervision and technical inspection of DCTA capital improvement projects. Responsibilities include coordination with consultants or Architectural/Engineering firms in programming, scoping and budgeting projects, participation in contractor selection and acting as the Owner's representative on construction projects.

Job Title: SENIOR REGIONAL PLANNER

Department: Planning & Development
Salary Grade: DOQ ($68,856.43 - $86,070.54 annually)
Purpose Of Job

The Senior Regional Planner is responsible for executing the agency's long-range planning efforts and strategic initiatives including regional transportation infrastructure planning, regional service and trail expansion and service innovation.

Job Title: GRANTS MANAGER

Department: Finance
Salary Grade: DOQ ($55,085.14 - $68,856.43 annually)
Purpose Of Job

Reviews and monitors grant-funded contracts awarded by various funding agencies to ensure DCTA compliance with requirements and regulations governing awards as well as generally accepted accounting principles (GAAP).

Job Title: FINANCIAL ANALYST

Department: Finance
Salary Grade: DOQ ($55,085.14 - $68,856.43 annually)
Purpose Of Job

The position provides analytical expertise to support financial and operational goals of the agency. The incumbent acts as a strategic partner with other departments in the collection and analysis of a variety of data. This person will present alternatives and make recommendations to improve financial performance and operational efficiency.

VP, NATIONAL ACCOUNTS

MUNICIPAL ADA

UZURV Holdings, Inc. (UZURV), is a provider of transformative municipal ADA transportation services and is based in Richmond, VA. UZURV was launched in 2017 and has secured multiple contracts with transit agencies and healthcare organizations in providing more efficient and cost effective solutions to meet the challenges of the specialty transportation market.

The VP of National Accounts will lead all sales activities in the municipal ADA sector and focus on municipal transit agencies and transportation management organizations (TMO's) to pursue new business. This individual will also coordinate the activities of Regional Account Managers that will partner locally on sales pursuits, and report to the EVP of Business Development.

UZURV provides a competitive compensation package and stock options in a fast growing environment. If you are interested in this position and learning more, please send your resume to trish@uzurv.com.

Please let us know cost/timing and how we will pay. Thank you

Trish FitzPatrick | VP, Corporate Outreach
410.598.5950 | uzurv.com

TRANSIT AGENCY CHIEF OPERATIONS OFFICER

TRANSPRO CONSULTING EXECUTIVE RECRUITMENT SEEKS A CHIEF OPERATIONS OFFICER

FLSA: Exempt
Department: Executive
Reports To: Chief Executive Officer

Job Function: The Chief Operations Officer (COO) develops and manages strategies to ensure smooth operation of public transportation services. As a member of the leadership team, this position collaborates with other senior executives to ensure complementary and supportive actions are being executed across the agency to achieve service excellence. Specifically, the COO provides strategic vision, plans and manages the activities of Bus Operations, Paratransit Operations, Maintenance, and Building and Grounds for multiple facilities consistent with FTA requirements and regulations in order to deliver a high-quality customer experience. The COO is also responsible for Special Projects, ITS Projects, ADA, and Safety.

Essential Duties And Responsibilities:

1. Manages, directs, and coordinates organization operations in alignment with established goals and policies set by the Chief Executive Officer and Board of Directors.
2. Determines and implements short and long-term strategies in alignment with Strategic Plan and Performance Metrics to support goals for growth, revenue generation, and customer satisfaction.
3. Manages department to ensure adherence to organizational policies, procedures and standards.
4. Attracts, recruits, retains, and motivates operations personnel; ensures proper training and development of operations personnel.
5. Implements discipline and termination procedures as needed.
6. Oversees and works with line management to deliver services for operations, identify and resolve problems.
7. Implements special projects.
8. Provides safety oversight.
9. Supervises the security program at all properties and in all divisions. Oversees all security personnel in-house and through contracted service.

Skills And Abilities

1. Must possess comprehensive knowledge of the principles and practices of safe, effective, and efficient fleet management, transportation operations, and maintenance.
2. Must possess effective oral and written skills for communicating with diverse audiences, including experience in principles and practices of labor relations.
3. Must possess strong organizational and analytical skills, including the ability to make timely decisions, delegate responsibility, and focus on results.
4. Must possess ability to develop, implement, and revise organizational processes and practices to efficiently and effectively manage operations.
5. Must possess skills in the application of human resource principles and practices applicable to the management of individual, team, and organizational performance.
6. Must possess skills in developing and providing strategic direction and implementation strategies across a mid-sized organization to achieve results in assigned areas of responsibility.
7. Must possess comprehensive knowledge of federal, state and local laws and regulations relating to fleet management.
8. Must be proficient with MS Office.
9. Must have familiarity and ability to do same work as those supervised.
10. May be required to demonstrate proper techniques or provide instruction on proper maintenance techniques.
11. Must possess a Class A ("P" endorsement) Commercial Driver's License.

Minimum Qualifications

Education: Bachelor's degree in Public Administration, Business Administration, Construction Management or related area. Overall experience may be considered in lieu of advanced education.

Other: Minimum 8 – 10 years of experience in administration, including a minimum of 5 years management responsibility in a transit agency.

Physical/Mental: Requires ability to handle numerous activities at one time. Must be able to drive.

Environment: Extensive standing and walking are required, however there are some periods of sitting in the course of a normal workday. Requires flexibility of fingers for data entry. Requires ability to withstand exposure to weather conditions, dust, engine fumes, and extreme noise levels. May be required to lift, push or pull 50 lbs. Requires ability to hear telephone and directions given; visually perform essential functions for satisfactory job performance. Ability to view visual display terminal for extended periods of time.

The above description is intended to describe the general content, identify the essential functions, and set forth the requirements for the performance of this job. It is not to be construed as an exhaustive statement of duties, responsibilities or requirements.

We are an Equal Opportunity Employer. All qualified applicants are considered for all positions without regard to race, color, religion, sex, national origin, age, marital status, or veteran status.

Only applicants under consideration will be contacted.

Apply to TransPro@TransProConsulting.com

TORONTO TRANSIT COMMISSION

ASSISTANT MANAGER, DESIGN AND CONSTRUCTION

SUBWAY INFRASTRUCTURE - TRACK & STRUCTURE ENGINEERING

The Toronto Transit Commission (TTC) is North America's third largest transit system and has been recognized as one of the top places to work in the GTA. Guided by a forward-thinking strategic plan, the TTC's vision is to be a transit system that makes Toronto proud. The TTC's recruitment efforts are directly aligned to its mission of providing "a reliable, efficient, and integrated bus, streetcar and subway system that draws its high standards of customer care from our rich traditions of safety, service and courtesy."

General Accountability

Provides expertise in planning, directing, coordinating and overseeing section specific design activities to ensure the technical accuracy/adequacy and timely completion of assignments associated with maintenance, alteration, and rehabilitation work carried out on the TTC's Subway and Surface track; oversees and reviews the work of engineers, designers, draftspersons and external consultants in the preparation of design drawings/specifications; provides engineering design expertise to review designs associated with various maintenance and rehabilitation work.

Key Job Functions

- Provide engineering support and guidance in the accomplishment of the department's and the TTC's Capital and Operating objectives.
- Maintain an effective working relationship with various and diverse contacts both internal and external to the TTC to identify project requirements, schedules, impacts and other interrelated matters.
- Participate in the development of annual goals and objectives, prepare appropriate operating and capital budgets and maintain an efficient organizational structure.
- Diagnose complex engineering problems and provide detailed engineering solutions.
- Plan and direct employees' activities and conduct performance reviews; coach and administer discipline and ensure TTC policies and standards are adhered to by all employees in the section; interview and select staff, and ensure their proper training.
- Review, revise and/or approve various designs, specifications, practices, work/test methods, procedures, field reports and schedules, estimates, material lists and standards for planned/emergency work; plan and conduct safety, process, and product audits.
- Oversee, develop and administer the technical, safety and quality assurance aspects of area of responsibility associated with maintenance work.
- Promotes a respectful work and service environment that supports diversity, inclusion, and is free from harassment and discrimination. Provides leadership in the development and implementation of inclusive and accessible policies, programs and/or services for employees and customers in accordance with TTC's commitments and obligations under the Ontario Human Rights Code (OHRC) and Related Orders, the Accessibility for Ontarians with Disabilities Act (AODA), and TTC's policies.
- Candidate will be required to participate in the TTC's customer service Ambassador Program

Skills

- Demonstrate specialized expertise and knowledge in the assigned field
- Audit systems, processes, and products
- Manage human resources
- Manage projects
- Apply the principles and practices of quality assurance
- Apply analytical skills
- Plan and organize activities / projects to meet section and organizational goals
- Secure and manage fiscal resources

Education and Experience

- Completion of a post secondary college diploma or university degree in a related discipline or a combination of education, training and experience deemed to be equivalent.
- Registration with the Professional Engineers of Ontario (PEO) is mandatory

Additional Requirements

- Inspect construction work for general conformance with project requirements and design
- Identify risks to the delivery of projects and develop mitigation methods
- Understanding of transit operations, materials and components as related to subway/surface track
- Knowledge of design and maintenance practices of subway and surface track
- Familiarity with AREMA, APTA, FRA, ASTM, CSA
- Sound judgement, well developed time management, organizational, interpersonal, oral and written communication skills

Annual Salary Range: $103,430.60 - $129,256.40 (11SA) – 35 Hour Work Week

Deadline to apply is February 18, 2019.

At the Toronto Transit Commission (TTC), we place a high value on establishing a workplace where people are challenged and respected every day, and we keep Toronto moving with a dedication to service, safety and convenience that is unparalleled in our industry. We invite you to join our team in delivering on our commitment to creating a transit system that makes Toronto proud.

For more details and how to apply, please visit our website at www.ttc.ca.

Hiring and selection preferences are not given in the employment of an employee's relatives. Relatives of current TTC employees cannot be hired, assigned transferred or promoted into positions, where there is a potential conflict of interest due to relationship. If you are qualified for the position for which you are applying, you will be required to disclose the name, relationship, and position of any relative who is a current TTC employee at the employment interview.

The TTC is committed to fostering a positive workplace culture with a workforce that is representative of the communities it serves. Committed to the principles of diversity and inclusion, the TTC encourages applications from all qualified applicants. Accommodation is available for applicants, including those with disabilities, throughout the recruitment process. Please contact Human Resource- Employment Services at (416) 393-4570.

VICE PRESIDENT TRANSPORTATION

VIA Metropolitan Transit, in San Antonio, is hiring a Vice President Transportation. VIA was named the Outstanding Metropolitan Transit Agency for 2017 by the Texas Transit Association. VIA is focused on building a public transportation system that includes a better bus system, rapid transit corridors, and innovative services, come be a part of this success. The qualified candidate will be responsible for the management of the Transportation Division, providing safe, customer-oriented and efficient bus and paratransit services. Bachelor's Degree – preferably in a field related to one or more areas of department responsibility, or in Business Administration. Master's Degree preferred. Ten years experience in progressively responsible positions to provide an adequate background in a broad range of functions pertaining to mass transit, particularly in one or more of the areas related to the division. Five years experience in a managerial position. Equivalent combination of education and experience may be acceptable. For a full job description and to apply please visit our website at www.viainfo.net.

Equal Opportunity Employer
VIA values diversity and inclusion.

SANTA CRUZ METRO – SANTA CRUZ, CALIFORNIA

HUMAN RESOURCES DIRECTOR

Santa Cruz METRO is seeking a Human Resources Director. Santa Cruz METRO is a medium-size transit system with approximately 300 employees providing safe, reliable transit services to over 262,000 citizens over a geographic area encompassing 441 square miles. Santa Cruz METRO links its communities to employment, schools, activity centers and tourism destinations and provides highly valued fixed-route transit and paratransit services for the Cities of Santa Cruz, Capitola, Scotts Valley and Watsonville, in addition to unincorporated areas of Santa Cruz County. Santa Cruz METRO also partners with the University of California, Santa Cruz and Cabrillo College to provide students, faculty and staff with essential transit services.

Reporting directly to the CEO/General Manager, the Human Resources Director (HRD) serves as a key member of the executive team with responsibility for oversight of Santa Cruz METRO's personnel system, assisting the CEO with employee/labor relations, training, insurance and benefit programs, EEO/affirmative action, recruitment/examination and classification/compensation policies/studies, among other duties. The HRD leads four staff members.

An undergraduate degree from an accredited college or university with a major in human resources, public/business administration or a related field, plus at least six (6) years of progressively responsible experience in human resources administration or a related field that includes at least two (2) years of supervisory experience is required. Previous experience within a public or private sector organization is required. Previous experience with a public transit operator will be considered a plus. A post-graduate degree from an accredited college or university is desirable.

The annual salary range is $108,638 - $138,694, coupled with an excellent benefit package. To apply, please submit a persuasive cover letter explaining why you feel you are a good candidate for the position, resume, and four professional references (references will not be contacted without prior permission) electronically **no later than February 28, 2019** to:

Clark Wurzberger, The Mercer Group, Inc.
Email: cwurzberger@mercergroupinc.com
Tel: (530) 637-3559; Fax: (650) 240-3933
Electronic submissions are required.

EOE. Women and minority candidates are encouraged to apply.

DIRECTOR OF TRANSIT

AUGUSTA, GEORGIA

Augusta, Georgia is seeking an experienced professional to lead its Transit Department. Director is responsible for ensuring the alignment of services with the priorities of the Mayor and Commission, resources of the organization, and needs of the community. Director reports to a Deputy Administrator and works with contract fleet maintenance and bus operations provider, department directors, elected officials, Federal Transit Administration, attorneys and employees to provide leadership and guidance relevant to transit and City transportation.

Position requires a Bachelor's degree in public, business, transportation administration or related field of study (Master's degree preferred) and five years experience in management of transit services with three years of supervisory experience.

Successful candidate will have considerable leadership ability and possess extensive knowledge of the FTA rules and regulations pertaining to transit and/or public transportation. Experience and knowledge of the principles and practices of transit management and marketing, as well as experience in grant management, complex record keeping and computer systems. Mastery of interpreting federal and state laws and local ordinances, negotiating and mediating contracts, and researching and reporting accurate statistical and data analyses to Administrator, Commissioners and citizens of Augusta, Georgia.

Salary $102,000 + depending on qualifications and experience. Augusta has a competitive benefit package. Transit Department Director is an SES position. SES employees are automatically vested in the retirement system upon first day of employment. Relocation assistance available.

To apply for this outstanding opportunity contact Onajuanita Foster at AugGajobs@gmail.com and complete the online application at www.augustaga.gov. For more information about the community, events and position visit Augusta, Georgia website at www.augustaga.gov.

Augusta, Georgia is an Equal Opportunity Employer.

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